

**DOMESTIC ARRIVALS** -Follow these instructions even if you have carry on luggage.

When you get off your plane follow the overhead signs to baggage claim, you want to get on the train. Get off the train at BAGGAGE CLAIM; take the escalator upstairs to Baggage Claim. You will turn left for Delta and right for all other airlines \*\*Frontier, Southwest, Alaska Air, Some American flights (Except for United airlines and Some American airlines see instructions below) and look for your chauffeur holding a sign with your name or group name whichever is designated in the "Chauffeur Meeting Area" which is 30 feet in front of the respective baggage claim entrance.

# **DELTA <u>T-GATE</u>** ARRIVALS – You won't know if you come into this terminal until you arrive.

For Delta T-gate arrivals; you must follow the signs to the south terminal baggage claim (this terminal does not use train service to get to the baggage claim area) and your chauffeur will be located just outside the baggage claim entrance in the chauffeur waiting area with a sign with your name or group name, whichever is designated.

# AMERICAN AIRLINES

Some American airlines passengers will be meet at the American baggage claim area. Even if you have carry on luggage the chauffeur will meet you there.

\*\*\*\* American airlines merged with US Air so now some American airlines flights Arrive into the North terminal \*\*\*\*\*

#### UNITED ARRIVALS

For United Airlines arrivals you must follow the signs to the north terminal baggage claim. To get there you will exit from the T terminal that you arrived in and will walk past all of the north terminal ticket counters arriving to the backside of the baggage claim area. Then walk to the opposite side of the baggage claim towards the center of the airport and the chauffeur will meet you in the "North Terminal" chauffeur waiting area just as you exit the baggage claim area. This is the opposite side of the baggage claim area from the outside of the airport (do not go outside the airport). The chauffeur will have a sign with your name or group whichever is designated.

## **International arrivals:**

Once you go through immigration and customs after retrieving your baggage you will see a sign on the wall that says "Welcome to Atlanta"

Turn right at the sign and exit though the glass doors. On your left along the glass railing is the Chauffeur waiting area. You will see a Chauffeur with Greene Worldwide holding a sign

**Except Air Canada**: Those passengers are precleared through customs in Canada before they arrival into Atlanta, Upon arriving follow the signs towards ground transportation once you pass the escalator the Chauffeur waiting area will be on the right. The Chauffeur will be holding a sign.

## IF YOU DO NOT SEE YOUR CHAUFFEUR

If you are unable to locate your chauffeur, please contact Greene Worldwide At 404-875-3866 press 1 for Dispatch or you can text the same number.